

EXCITING NEWS - WE ARE NOW OPEN!

Naivasha - 3rd August, 2020

We are delighted to inform you that we are now open. As the world begins to travel again, and guests become more comfortable with sanitization measures put in place by the Government of Kenya and industry experts we would like to affirm that your health and safety remains our top priority. As you plan your next trip to Enashipai Resort and Spa, rest assured that we have undergone the public health inspection and received the **'Permit To Operate Food Business During The COVID-19 Pandemic'** certificate.

In addition to the various sanitization measures in every department¹, we require all our staff and guests to show they care by following three simple measures:

1. Wear a mask in all public areas and cooperate with requests to check their temperature
2. Wash their hands as frequently as possible and/or sanitize
3. Maintain a safe distance of at least 1.5 meters when interacting with other

During our break, we took time to speak to some of our guests to hear more about what they would love to see introduced in Naivasha. We listened, we reacted, and we are pleased to introduce to you three new service offerings:

1. Private Office@Enashipai

If there is one thing this season has taught us, it is that flexible working is here with us and is here to stay. Gone are the days when working in your office was the only option. As we adopt our services to fit our guests' lifestyles we are happy to introduce to you our **"Private Office @Enashipai"** – a personalised premium workspace that allows you to escape and enjoy the perks of a private office plus the luxury of hotel catering and a reliable technology team. Our fountain executive rooms are fully equipped to unleash the productivity in you. Carry your laptop and plug in to experience a new way of working.

2. Home@Enashipai

This new service offering will allow you and your family to escape and enjoy the comfort of living in a luxury hotel while still experiencing the little things you like about being home. Our fully kitted out kitchens will enable you to bring out the chef in you without worrying about sticking to a timed meal schedule. Breakfast in bed or a midnight snack – whatever you and family fancy – make it happen at Enashipai. But, not to worry, if you still fancy our chef curated meals, room service will still be available for you.

3. Extended Stay@Enashipai

Once you have experienced our **Home@Enashipai** service offering you will want to stay a little longer. Don't worry, we have thought about you too. Our extended stay service offering will bring to you all the joys of Home@Enashipai with the extra perks required for a longer stay such as preferential pricing, free laundry and housekeeping services. From one month to one year, nothing is too short or too long for you to plug in and create a second (or third) home right here in Naivasha

Re-opening Offers:

Even as we introduce new service offerings, we recognise that old is gold. There are things you love about us that can never change. To welcome you back, we have bed and breakfast as well as full board deals to give you the peace of mind to experience time away from your home in a caring, pampering environment. Visit www.enashipai.com/deals for more information.

Bookings and Cancellations:

While a lot of progress has been made in containing the virus, we recognize that travel patterns may be affected as governments continue to review their protocols. In this regard, we have revised our cancellation policy to provide you with the most flexibility we can offer during these uncertain times.

- For guests with existing reservations or new bookings up to December 20th 2020, we will allow changes or cancellation without a charge up to seven days prior to arrival.
- Kindly note that this policy is only applicable to guests who have made a direct booking with us.

Our dear guests, we are ready for you. Welcome back to your favourite getaway destination!

On behalf of all of us here at Enashipai Resort and Spa, thank you for your continued support. We look forward to welcoming you back. Karibuni!



James Mwangi
DIRECTOR